

Patient Complaint Form

smart start *pediatrics*

DATE REPORTED: _____ PERSON COMPLETING FORM: _____

PATIENT NAME: _____

PATIENT ADDRESS: _____

PATIENT PHONE: _____ CHART NUMBER: _____

PERSON FILING COMPLIANT: _____

RELATIONSHIP TO PATIENT: _____ CONTACT PHONE #: _____

SUMMARY OF COMPLAINT:

REVIEWED BY: _____

RECOMMENDATIONS FOR ACTION:

ACTIONS (PLEASE NOTE ALL ACTIONS & CONVERSATIONS ALONG WITH DATES):

FINAL RESOLUTION:

RESPONSE TO COMPLAINANT (WRITTEN WITHIN 14 DAYS): VERBAL WRITTEN (ATTACH COPY)

MANAGEMENT SIGNATURE

DATE